

SideStream Plus Nebulizer FAQ's US English

PLEASE REFER TO THE INSTRUCTIONS FOR USE FOR MORE DETAILED INFORMATION REGARDING THE OPERATION OF YOUR DEVICE.

Treatment / Use

Q. Where do I put my medication?

A. Unscrew the two halves of the SideStream Plus Nebulizer. Remove the medication from the pack and pour into the bottom part of the SideStream Plus Nebulizer. Make sure all of the contents are emptied out. Please note: if you have been instructed to dilute the solution, add the amount of saline as instructed. Screw the two halves of the nebulizer back together.

Q. What is the treatment time?

A. Average treatment time for a 2.5ml dose: under 5 minutes* (*Using 2.5ml Salbutamol)

Q. How do I set up my nebulizer machine?

A. Please refer to instructions for use.

Q. Can I use SideStream Plus Nebulizer with a mask?

A. Yes, it can be used with either an adult or pediatric mask

Product Specifications

Q What medications can I nebulize with SideStream Plus?

A: SideStream Plus is suitable for nebulizing all commonly prescribed aerosol therapy medications, including antibiotics, bronchodilators and steroids.

Q. Can I nebulize antibiotics with SideStream Plus?

A. Yes, Our optional filter accessory easily attaches to SideStream Plus to help capture exhaled and uninhaled aerosol, helping to protect others from breathing in unnecessary medication which is particularly important when nebulizing antibiotics.

Q How long can I use the SideStream Plus Nebulizer?

A It is designed to last for up to 6 months (normal use*: * 4 x 6 minute treatments per day)

Q. What is a breath enhanced nebulizer?

A. The SideStream Plus nebulizer is a breath enhanced nebulizer using an active venturi system. This means less medication is wasted because the valve opens on inspiration to boost medication availability and closes on exhalation, preserving medication and reducing waste.

Cleaning and maintenance

Q. How should the SideStream Plus Nebulizer be cleaned?

A. After every use, disassemble the three components, wash in warm soapy water and then rinse all parts in clean, cold water. Shake out excess water and allow to air dry. Reassemble ensuring baffle is in the correct position. Weekly, disassemble the three components and boil all parts in a pan of water, with 2-3 drops of dish detergent for 10 minutes. Then rinse in clean cold water, air dry and reassemble as directed.

Q. Can I sterilize my nebulizer in the microwave, dishwasher or sterilizing solution?

A. No, we can only recommend cleaning as per the instructions for use.

Q. Can I push something in the hole to unblock it?

A. Never push anything into the tiny holes in the jet – this will damage the product seriously affecting the aerosol quality produced.

Service and support

Q. Where do I get parts?

A. This is dependent on where the nebulizer machine was sourced or purchased from. If you sourced your nebulizer machine from a Home Care provider or your healthcare provider, then they can provide parts.

Q. Can I get replacement baffle or separate pieces for my SideStream Plus Nebulizer?

A. No, only complete nebulizers can be purchased if parts are lost or damaged.

Q. Is there a warranty for the SideStream Plus Nebulizer?

A. There is no official warranty period for accessories. SideStream Plus is intended for use for up to 6 months (normal use*: * 4 x 6 minute treatments per day) providing that care instructions are followed.

Troubleshooting

Q. Why is the medication bubbling but no mist/aerosol coming out?

A. It sounds like you have assembled without the baffle (mushroom shaped piece that goes in the middle). You need to make sure this is in place otherwise it will not work.

Q. Why is there some drug left in the bottom?

A. There will always be some left that cannot be nebulized into an aerosol (about 1ml) - do not worry, this is normal. Just throw it away and wash it out thoroughly.